

COVID-19 Preparedness Plan

Based on the situation regarding COVID-19, CDC INC. has taken actions and put in place a series of policies to protect both employees/contractors and their families as well as our clients and partners that we work with closely. We are placing a high priority on maintaining business continuity and are taking steps to ensure we continue to serve and support our clients without business interruption in a secure and efficient manner.

Events and Meetings

Where conferences and events are concerned, we have cancelled our attendance at all industry conferences, numerous CDC INC.-hosted external events, as well as internal off-site meetings. In support of social distancing, where possible we are substituting with web-based programs including webinars, virtual conferencing and online communications.

Travel and Face-to-Face Interaction with Customers

CDC INC. has suspended all non-essential travel. Face-to-face interactions with customers have been suspended in accordance with various government policies and social distancing measures. The safety and well-being of both our employees/contractors and our clients is our top priority and without compromise.

Business Continuity and Remote Working Protocol

We have contingency plans fully in place for all our operations.

In many cases, our software, data and advisory services and solutions can be utilized and delivered online or work can be completed for our clients offsite. Our team is committed to ensuring business continuity and meeting client expectations during this time.

All CDC INC. employees are working from home while ensuring full business continuity is maintained for our customers. Our various support channels remain fully operational.

Internal Inspection Protocol

All professional appraisers are following Provincial Health Laws and recommendations regarding internal inspections and are being adjusted accordingly. The Appraisal Institute of Canada has set guidelines for inspections and modified inspections during the pandemic. All appraisers are equipped with Personal Protection Equipment in any event where they are required.

We will continue to closely monitor and assess the situation and update you on changes to our approach or policy as necessary. We welcome any questions or concerns you may have as a valued client of ours. Our commitment to our customers and employees/contractors always remains our priority as we continue to manage through these uncertain times.

Thank you for your support and continued loyalty.

Curtis Cossey
Chief Executive Officer
CDC INC.